Supervisory Skills
Creating a Positive Team Environment
A CT Road Scholar Program REQUIRED Workshop

By attending this dynamic workshop, you will enhance your role as a municipal supervisor and learn to create a cooperative team. This workshop will give you the fundamentals of successful supervision and provide you with tools you can use to build a positive and respectful environment to set the stage for the success of your team.

Who Should Attend
This workshop is designed for all municipal highway officials, particularly those responsible for the supervision of others and those new to supervision.

Directors of Public Works, Highway Superintendents, Crew Leaders and Foremen are encouraged to attend.

Course Instructor
Celeste Barros is an educator, facilitator and coach whose work focuses on customized interactive learning programs designed to enhance and build management and leadership skills. Celeste has an active consultation business and also serves as the architect and lead instructor for the leadership and management development program for the staff at the University of Connecticut.

Dates & Locations
October 3, 2023
Waterbury, CT

October 4, 2023
Coventry, CT

Session is 8:30am—3:00pm
(Registration begins at 8:00am)
Lunch will be provided.

Learning Objectives
Upon completion of this class, participants will be able to:

- Identify and overcome barriers to transitioning to supervision;
- Listen well, for both facts and feelings;
- Use supervisory practices that lead to higher performance;
- Give corrective feedback effectively;
- Create a supportive climate;
- Know when and how to discipline employees.
Registration

- Please visit www.cti.uconn.edu/cti/T2_Workshop_Schedule.asp to register for this class online.

- Please email any questions to Bethe Greene at bethany.greene@uconn.edu.

- **Cost:** *(Includes lunch and course materials)*
  - $100—State and Municipal participants
  - $200—Private-sector participants

- **Cancellation/Refund Policy:** The registration fee is refundable if notice of cancellation is received 48 hours prior to the start of the program. Registrants who are unable to attend and do not cancel in advance are subject to the registration fee. Substitutions may be made at any time. Please notify us of changes.

- If you require an accommodation to participate in this workshop, please contact Bethe Greene at bethany.greene@uconn.edu.

- If you have a dietary restriction, please notify us at the time of registration.

- Video/Photographs may be taken for promotional and training purposes. Please notify us during registration if you do not wish to be photographed/filmed.